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PURCHASE AGREEMENT THIS AGREEMENT IS USED IN LIEU OF A PURCHASE ORDER

~ .	:
Custon	
	101.

Fulton Co.

Date:

10/20/2003

Facility:

Auditor's Office

Low Contact: Amy Lolmaugh

Contact:

Denise Bonnell

Target Date:

	TO NEEDS IN	PER STEEL
26	\$69	\$1794
		
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	26	26 \$69

Comments	<u>. </u>				
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This agreement is used in lieu of a purchase order. Please acknowledge all the above information, sign and date, then return to Low Associates.

Date

Customer Signature

LOW ASSOCIATES

4612 S. MAIN ST., SOUTH BEND, IN 46614 (574) 291-7240 or (800) 822-0569 FAX: (574) 291-4706 LLLOW.COM

Rovd Date SV	VO: SO: B/T Côde: Comments
	B/T Code: Comments



3965 Freedom Circle Santa Clara, CA 95054-0963 800-338-8754 Fax 408-346-3595 Federal ID# 77-0316593

ROCHESTER IN 46975

Attn: DENISE BONNELL

FILED

OCT 28 2003 **FULTON COUNTY** THE AUDITORS OFFICE 125 EAST 9TH STREET

ine J. Bonnell

AUDITOR FULTON COUNTY, INDIANA



License Authorization Grant

Date

10/22/2003

Page

1 of 1

Grant Number

608800-NAI

Customer Number

822854

Contact email

AMYLOLMAUGH@LLOW.COM

Document reference

Distributor name

Tech Data Product

Mat Inc

Reseller name

L.L. LOW ASSOC

License Grant Items

Grant Number	Notes-Additional Support-
608800-NAI	Product License Ref.:1
Product	PrimeSupport
Total Virus Defense Suite	Total Virus Defense Suite
Quantity	Quantity
26 Node(s)	26 Node(s)
License Type	PrimeSupport Level
Perpetual	Connect
License Terms	PrimeSupport Terms
Start Date 10/21/2003	10/21/2003 to 10/21/2004

This is a confirmation letter defining the terms of your purchase. Please check the summary of your purchase above and note that your grant number is your key to any support and entitlements. Please ensure that the Network Administrator responsible for these products at your company receives this information.

Your use of Network Associates software is contingent upon your company's compliance with terms and conditions of the license on the License Agreement that you were required to read and accept before you installed the software.

PrimeSupport

Your PrimeSupport service includes: Toll free telephone access during business hours to technical support engineers for product installation, configuration and functionality assistance. During standard business hours calls are typically answered in a few short minutes. Please contact your sales representative if you require after hours access to PrimeSupport.

You also have access to the on-line ServicePortal at: http://mysupport.nai.com 24 hours a day.

For complete program information and Terms & Conditions please visit http://mysupport.nai.com and select the "Help" option after signing in.

PrimeSupport Connect can be reached in your region at: 1-800-722-3709 (Toll-free)

Hours of operation 8am - 8pm Central Standard Time

Software Updates and Downloads

For you, our corporate Anti-Virus customer, it is vital that your product(s) be updated frequently to protect against the latest viruses. If you purchased PrimeSupport, your PrimeSupport grant number gives you access to the software download site at: https://secure.nai.com/us/forms/downloads/upgrades/login.asp Network Associates point of contact is Customer Service at: https://secure.nai.com/us/forms/support/request_form.asp